



## **WEEKLY UPDATE AND NOTIFICATION OF NEW CASE**

**09-04-2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility and notification that we received confirmation yesterday that two staff members tested positive for COVID-19, which brings our total number of positive cases to 0 residents and 4 staff members. As I have previously reported, we had two staff members test positive in July but they have both been retested negative and returned to work.

I want to express my regrets regarding temporarily closing our “Chatterbox” visits. We are modifying our “Chatterbox” to new state requirements. I just want to express this went up the ladder through the state and we tried to get it approved. When we have it complete, we will notify you of the grand re-opening for the “Chatterbox #2”. Thank you for your continued understanding and patience with this process of constant regulatory changes. Please feel free to call and schedule a video call or to check on the reopening date at 972-517-7771.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 972-517-7771.

Sincerely,

*Allison Worley*

Allison Worley  
Administrator