



WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

09/25/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility as well as notification that we recently received confirmation of 39 newly confirmed COVID-19 cases among residents and staff, which brings our total number of positive cases to 38 residents and 11 staff members. Most of the individuals that have tested positive are asymptomatic. The positive residents are residing on a COVID unit and the staff members are quarantining at home.

While we are disappointed in the increased number of positive cases in our facility, we knew that our numbers could go up as a result of the more frequent and point of care testing. Rather than be discouraged by more known cases, we are encouraged that access to testing has improved our ability to respond to this virus and will enable us to protect our residents and staff in a more targeted way moving forward. We are working closely with our health officials and will continue to follow their guidance as we work towards reducing the spread of this virus in our facility.

We will also continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 972-517-7771.

Sincerely,

Allison Worley

Allison Worley
Administrator



WEEKLY UPDATE

09/27/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 44 residents and 11 staff members test positive for COVID-19. We also had 18 false positives confirmed negative with PCR testing.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 972-517-7771.

Sincerely,

Allison Worley

Allison Worley
Administrator



WEEKLY UPDATE AND NOTIFICATION OF NEW CASE

09-04-2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility and notification that we received confirmation yesterday that two staff members tested positive for COVID-19, which brings our total number of positive cases to 0 residents and 4 staff members. As I have previously reported, we had two staff members test positive in July but they have both been retested negative and returned to work.

I want to express my regrets regarding temporarily closing our “Chatterbox” visits. We are modifying our “Chatterbox” to new state requirements. I just want to express this went up the ladder through the state and we tried to get it approved. When we have it complete, we will notify you of the grand re-opening for the “Chatterbox #2”. Thank you for your continued understanding and patience with this process of constant regulatory changes. Please feel free to call and schedule a video call or to check on the reopening date at 972-517-7771.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 972-517-7771.

Sincerely,

Allison Worley

Allison Worley
Administrator



WEEKLY UPDATE AND NOTIFICATION OF NEW CASE

09-07-2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility and notification that we received confirmation on September 4th that one resident tested positive for COVID-19, which brings our total number of positive cases to 1 residents and 4 staff members. As I have previously reported, we had two staff members test positive in July but they have both been retested negative and returned to work.

I want to express my regrets regarding temporarily closing our “Chatterbox” visits. We are modifying our “Chatterbox” to new state requirements. I just want to express this went up the ladder through the state and we tried to get it approved. When we have it complete, we will notify you of the grand re-opening for the “Chatterbox #2”. Thank you for your continued understanding and patience with this process of constant regulatory changes. Please feel free to call and schedule a video call or to check on the reopening date at 972-517-7771.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 972-517-7771.

Sincerely,

Allison Worley

Allison Worley
Administrator



WEEKLY UPDATE AND NOTIFICATION OF NEW CASE

09-08-2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility and notification that we received confirmation today that 5 residents tested positive for COVID-19, which brings our total number of positive cases to 6 residents and 4 staff members. As I have previously reported, we had two staff members test positive in July but they have both been retested negative and returned to work.

Thank you for your continued understanding and patience with this process of constant regulatory changes. Please feel free to call and schedule a video call or to check on the reopening date at 972-517-7771.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 972-517-7771.

Sincerely,

Allison Worley

Allison Worley
Administrator