



COVID NOTIFICATION/UPDATE

July 5, 2020

To Our Valued Residents, Families and Representatives:

We received confirmation yesterday that a staff member at our facility tested positive for COVID-19. The staff member has not been in the facility for 12 days and, at this time, no staff members or residents are displaying any symptoms of COVID-19. While we are disappointed to hear that somebody has tested positive since we have worked so hard to prevent the transmission of COVID-19 in our facility, we know that we are dealing with an extremely contagious virus. Rather than be discouraged, we are going to focus our efforts on taking all necessary steps to protect our residents and staff from further spread of COVID-19.

We are committed to eliminating this virus from our facility and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will post updates on our facility website at www.thehillcrestofnorthdallas.com and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 972-517-7771.

Sincerely,

Allison Worley

Allison Worley
Administrator